

Homework - Week 7

Homework Part I:

- Meet with your Mentor and discuss DISC, SDI and the first few modules of the course
- Meet with your supervisor to continue to refine and update your On the Job Training Plan

Homework Part II: Identify an interaction this coming week with an engaged and a disengaged worker (coffee shop, auto dealer, telemarketer...)

What made the person seem engaged?

What made the person seem disengaged?

What was your reaction to each encounter?
